

Definition of a PennTex **WD/SSD/SC/CRD**

PennTex Industries uses an aftermarket sales distribution structure with four different categories: Warehouse Distributor, Stocking Service Distributor, Service Center and Certified Reman Distributor for the PX-8 BCK Conversion Kit. These categories define sales and service capabilities so customers can find PennTex products quickly through knowledgeable sources.

Warehouse Distributor (WD) - Primary sales channel for aftermarket sales with stocking requirements and a minimum annual sales volume to maintain WD status. WDs with service capability are listed in the service distributor category as well as the distributor category of our web site. PennTex forwards sales leads to WDs from customers in their region interested in purchasing PennTex products. A Warehouse Distributor normally has a PennTex inventory about three times that of a Stocking Service Distributor.

Stocking Service Distributor (SSD) - Secondary sales channel for aftermarket sales with stocking requirements and a minimum annual sales volume to maintain SSD status. PennTex forwards sales leads to SSDs from customers in their region interested in purchasing PennTex products. An SSD has service capabilities with a smaller PennTex inventory than a WD.

Service Center (SC) – Functions primarily as an authorized repair facility and/or warranty location for servicing PennTex products. There are no sales or stocking requirements for SCs.

Certified Reman Distributor (CRD) – WD or SSD that has been certified by PennTex and authorized to purchase and redistribute the PX-8 BCK conversion kit. This unique kit allows CRDs to easily convert oil-cooled 50DN belt drive alternators to an air-cooled PX-833. There are several CRDs that function as repair centers for Warehouse Distributors.

Are you a customer needing PennTex replacement parts? [Click here to go to a WD/SSD/CRD list](#). If you have questions call PennTex at 877-590-7366.

Are you a customer or shop with a possible PennTex Warranty repair? Call us at 877-590-7366, 8-5 Monday-Friday or [download our web site Warranty Paperwork by clicking here](#). Warranty issues are handled directly with Penntex.

Are you a company or shop that would like to sell or service PennTex products? Contact us at sales@penntexusa.com.